

Quality policy



Introduction

At Logent, we are convinced that success is achieved by maintaining high quality. We therefore endeavour to be the leading actors in the markets in which we operate and to deliver products and services of the highest quality.

General Principles

Logent's goal is to meet the requirements of customers, government agencies, and other stakeholders with the highest quality possible.

We commit to always fulfilling our obligations and working close with the customer to achieve increased quality and continual process improvement.

The Group works continuously to develop leadership and employee empowerment in order to be the obvious preferred supplier and employer choice in the industry.

Policy, Rules, and Procedures

Each workplace shall, independently as well as with the support of Logent's central functions and in consultation with the customer, drive continuous improvement.

Any quality deficiency must be documented and investigated, and measures must be implemented to prevent similar deficiencies from occurring in the future.